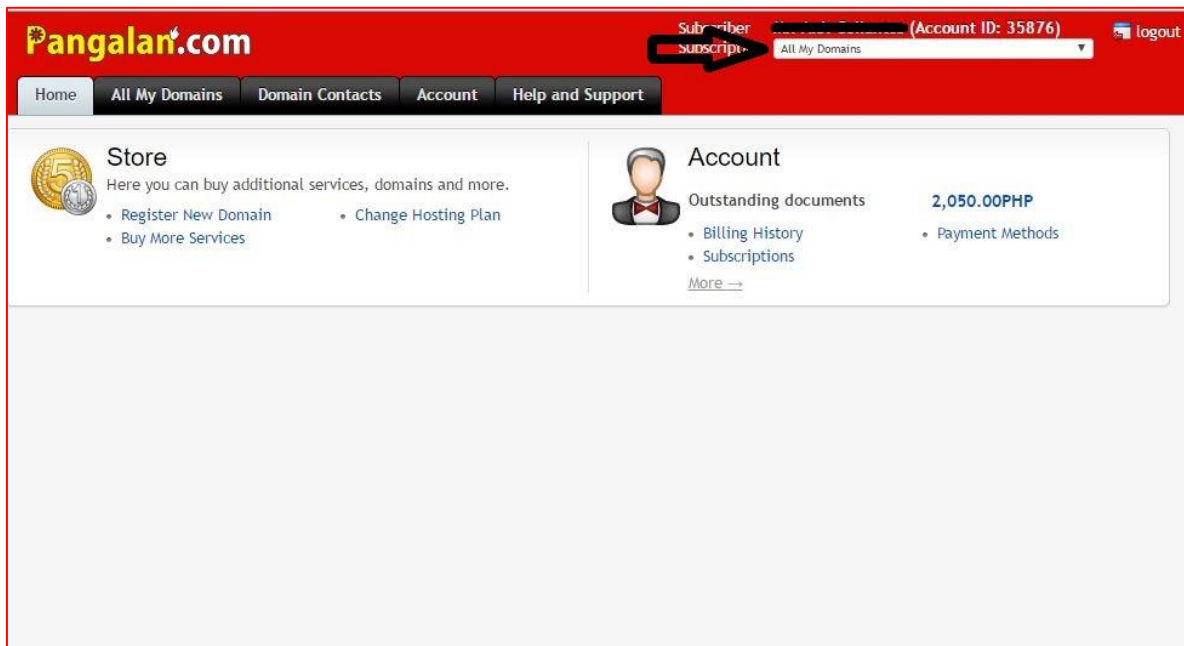


How to Change the Name Servers

Step 1

Log in to your Pangalan's Account and select the All My Domains from the Drop Down Menu at the upper right of the page



Step 2

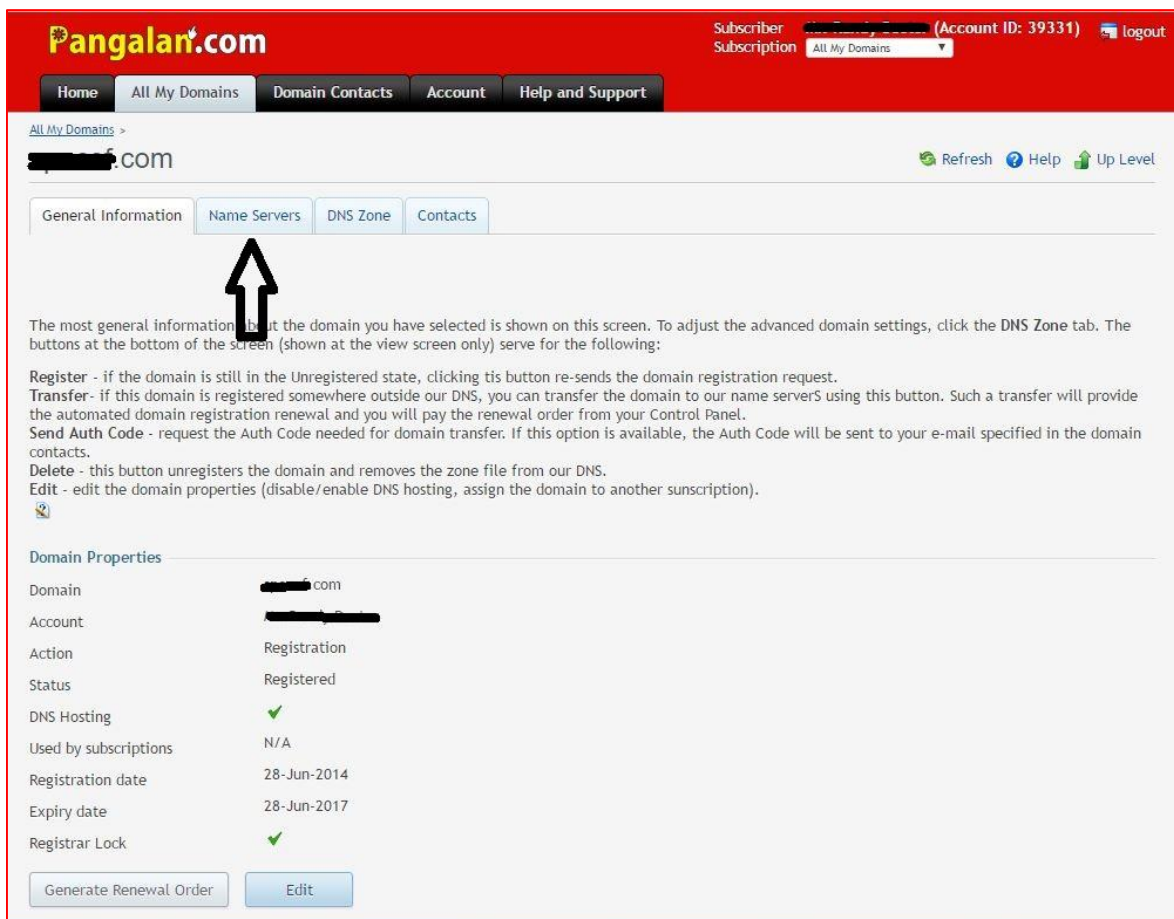
Go to All My Domains tab then click the domain name wish to update

The screenshot shows the 'All My Domains' page in the Pangalan.com interface. The page has a red header with the logo and navigation tabs: Home, All My Domains, Domain Contacts, Account, and Help and Support. The 'All My Domains' tab is selected. Below the navigation bar, there is a section titled 'All My Domains' with a 'Refresh' button and a 'Help' icon. A message states: 'In this section you can view currently configured domains. To register new domain or transfer an existing domain, please click the Add Domain button.' Below this message is an 'Add Domain' button. A table displays the domains, with one domain listed. The table has columns: Domain, Action, Registered, DNS Hosting, and Used by subscriptions. The domain listed is 'i.com', with 'Registration' as the action, 'Registered' as 'Yes' (indicated by a green checkmark), 'DNS Hosting' as 'Yes' (indicated by a green checkmark), and 'Used by subscriptions' as 'N/A'. An arrow points to the domain name 'i.com' in the table, and another arrow points to the 'All My Domains' tab in the navigation bar.

Domain	Action	Registered	DNS Hosting	Used by subscriptions
i.com	Registration	Yes	Yes	N/A

Step 3

Go to Name Servers tab



The screenshot shows the Pangalan.com control panel interface. At the top, there is a navigation bar with tabs for Home, All My Domains, Domain Contacts, Account, and Help and Support. The 'All My Domains' tab is active, and a dropdown menu shows 'All My Domains'. The main content area displays the domain name '████████.com' and a navigation bar with tabs for General Information, Name Servers, DNS Zone, and Contacts. The 'Name Servers' tab is selected, and a large black arrow points to it. Below the tabs, there is a paragraph of text explaining the domain information and a list of actions: Register, Transfer, Send Auth Code, Delete, and Edit. At the bottom, there is a 'Domain Properties' section with a table of domain details and two buttons: 'Generate Renewal Order' and 'Edit'.

Pangalan.com Subscriber ██████████ (Account ID: 39331) [logout](#)
Subscription All My Domains

[Home](#) [All My Domains](#) [Domain Contacts](#) [Account](#) [Help and Support](#)

[All My Domains](#) > ██████████.com [Refresh](#) [Help](#) [Up Level](#)

[General Information](#) [Name Servers](#) [DNS Zone](#) [Contacts](#)

The most general information about the domain you have selected is shown on this screen. To adjust the advanced domain settings, click the **DNS Zone** tab. The buttons at the bottom of the screen (shown at the view screen only) serve for the following:

- Register** - if the domain is still in the Unregistered state, clicking this button re-sends the domain registration request.
- Transfer** - if this domain is registered somewhere outside our DNS, you can transfer the domain to our name servers using this button. Such a transfer will provide the automated domain registration renewal and you will pay the renewal order from your Control Panel.
- Send Auth Code** - request the Auth Code needed for domain transfer. If this option is available, the Auth Code will be sent to your e-mail specified in the domain contacts.
- Delete** - this button unregisters the domain and removes the zone file from our DNS.
- Edit** - edit the domain properties (disable/enable DNS hosting, assign the domain to another subscription).

[?](#)

Domain Properties

Domain	████████.com
Account	████████
Action	Registration
Status	Registered
DNS Hosting	✓
Used by subscriptions	N/A
Registration date	28-Jun-2014
Expiry date	28-Jun-2017
Registrar Lock	✓

[Generate Renewal Order](#) [Edit](#)

Step 4

Click the Edit Button

The screenshot shows the Pangalan.com user interface. At the top, there is a red navigation bar with the Pangalan.com logo on the left and user information on the right, including 'Subscriber', 'Subscription', 'All My Domains', '(Account ID: 39331)', and a 'logout' link. Below the navigation bar is a secondary menu with buttons for 'Home', 'All My Domains', 'Domain Contacts', 'Account', and 'Help and Support'. The main content area is titled 'All My Domains >' and shows a domain name with a redacted portion. There are links for 'Refresh', 'Help', and 'Up Level'. Below this, there are tabs for 'General Information', 'Name Servers', 'DNS Zone', and 'Contacts'. A text block explains that name servers keep the zone file and provides instructions on how to change them. Two name servers are listed:

Name Server 1	
Type	Provider
Host	phns1.pangalan.com
IP	209.54.54.253

Name Server 2	
Type	Provider
Host	phns2.pangalan.com
IP	209.54.55.247

At the bottom of the Name Servers section, there are two buttons: 'Synchronize with the Registrar' and 'Edit'. A large black arrow points to the 'Edit' button.

Step 5

Select the “Use Custom Name Servers” option button then input the Name Servers with the associated IP Address

The screenshot shows the Pangalan.com website interface. At the top, there is a navigation bar with the logo and account information: "Subscriber Subscription", "All My Domains", and "(Account ID: 39331) logout". Below the navigation bar, there are tabs for "Home", "All My Domains", "Domain Contacts", "Account", and "Help and Support". The main content area is titled "All My Domains >" and shows a domain name "████████.com". There are tabs for "General Information", "Name Servers", "DNS Zone", and "Contacts". The "Name Servers" tab is active. Below the tabs, there is a message: "Please adjust the information about name servers that keep the zone file for the domain. You can use either the default name servers set provided by your vendor or specify a custom ones. For more details, click Help." Below this message, there is a section titled "New Name Server" with two radio button options: "Use Provider's Name Servers set" (unselected) and "Use custom Name Servers" (selected and circled in red). Below the "Use custom Name Servers" option, there are two columns of input fields labeled "Host" and "IP". Two large black arrows point down to the first input fields in each column. There are five rows of input fields, each with a checkbox on the left. The first two rows have checkboxes checked, and the last three have checkboxes unchecked. At the bottom of the form, there are "Cancel" and "Save" buttons.